

# Strategy for ensuring (highest) product quality



Our aspiration at IST METZ is for our products to be defect free. We will thereby meet the expectations of our customers.



Our service works side by side with customers to ensure that the high availability of equipment is permanently maintained. New, improved solutions emerge on the basis of this experience.



Each individual employee is responsible for achieving this objective during planning, development, and production.



Collaborating with our suppliers is important to us, as they also bear great responsibility for ensuring quality. We select our suppliers with corresponding care, commit them to our quality targets, and regularly assess the quality achieved.



The reliability of our systems is based on quality planning during product development. A product's design emerges on the basis of defined quality characteristics such as service life, reliability, and robustness, which we derive from the customer requirements.



Any deviations that occur are processed in inter-disciplinary teams with the aim of finding the root cause and permanently remedying this with suitable corrective measures. Key indicators and audits help us to maintain the high quality of our processes



Suitable testing methods are developed in parallel to the product, so that its quality can be measured. These methods are initially used to classify our products in development, and later to check and ensure their quality in production.

WE HAVE THE CURE

IST METZ GmbH & Co. KG | [info@ist-uv.com](mailto:info@ist-uv.com) | [www.ist-uv.com](http://www.ist-uv.com)